

## Appendix 1

### QUALITY POLICY

The principal objectives of the Quality Assurance Policy of Thermal Economics Ltd is to ensure that a high quality of product and services is provided to give customer satisfaction and that quality requirements are determined and satisfied throughout all phases of the contract and to ensure that the goods supplied meet the customer's requirements. These objectives are achieved by means of clearly defined Quality Assurance Procedures, which are rigidly applied throughout the operation and are subject to a continual improvement programme.

The procedures described in the Quality Assurance Manual have been introduced for the purposes of achieving sound operational and quality assurance procedures within Thermal Economics Ltd. Such procedures conform to the requirements of BS/EN/ISO 9001:2008 and are the minimum standard adopted by Thermal Economics Ltd. All these procedures are mandatory throughout Thermal Economics Ltd and unauthorised deviations are not permitted.

All personnel have a responsibility for quality and are required to conform to the procedures contained in the Quality Assurance Manual. Personnel are encouraged to inform the Quality Representative of any changes, which could improve quality.

Alternative procedures to those stated in the Quality Assurance Manual, or otherwise required by the customer, shall only be used after agreement with the Managing Director and after their effectiveness and control have been suitably demonstrated.

AUTHORISED BY:

R. BELANYI



H. BROWN

